

Premier Knowledge Solutions
One Campbell Plaza
Suite 2B
St. Louis, Missouri 63139

Boston, October 15, 2009
EXIN Accreditation

Dear Mr. Richard Losciale,

Hereby I confirm the granting of the EXIN accreditation as Accredited Training Provider to;

Premier Knowledge Solutions an Affiliate of United Training

for the courses that lead to accreditation in the following courses;

- ITIL Foundation
- ITIL® V3 Foundation
- ITIL® V3 Foundation Bridge
- ITIL® V3 Continual Service Improvement
- ITIL® V3 Foundation
- ITIL® V3 Managing Across the Lifecycle
- ITIL® V3 Operational Support and Analysis
- ITIL® V3 Planning, Protection and Optimization
- ITIL® V3 Release, Control and Validation
- ITIL® V3 Service Design
- ITIL® V3 Service Offerings and Agreements
- ITIL® V3 Service Operation
- ITIL® V3 Service Strategy
- ITIL® V3 Service Transition
- ITIL® V3 Manager's Bridge

The accreditation is valid from until December 31, 2011. As a United Training Partner you are empowered to use Accredited Courseware from SED-IT who is an Accredited Courseware Provider with EXIN USA.

Note that all accredited training providers are subject to regular checks to test if they still meet the accreditation requirements.



EXIN USA

Examination Institute for Information Science

800 Hingham Street

Suite 101 S

Rockland, MA 02370

Telephone: 781-878-1235

Fax: 781-878-4332

Email: info@exin-us.org

Internet: www.exin-us.org

The accreditation may end earlier than the above mentioned date, if the training provider no longer meets the requirements.

In accordance with the procedure as described in the Accreditation Guide, this application procedure will be closed.

Sincerely,



Michael P. McLaughlin
Regional Manager
EXIN USA



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